



## Digi-Path

# Promoting the integration of migrants at local level through digital skills

*IO 1 Identification of online local public (and private) TCN friendly services*

**Activity 1.2: Research of local online accessible services for the social inclusion of TCN**

## CATALOGUE FOR CYPRUS, GERMANY, GREECE

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BK Consult GbR, July 2021

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|                       |   |
|-----------------------|---|
| Project acronym       | Digi-Path   |
| Project title         | Promoting the integration of migrants at local level through digital skills'  |
| IO Title              | IO 1 Identification of online local public (and private) TCN friendly services                                      |
| Task                  | Activity 1.2: Research of local online accessible services for the social inclusion of TCN. Cyprus, Germany, Greece |
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## 0. Summary

The project partners have identified in total 177 local online accessible services for the social inclusion of TCN.

Most of them, i.e., 137 services are provided both in English and German or Greek. 40 services are available only in German or Greek.

The following distribution of providers could be highlighted:

| Country   | Local Administration | Regional Municipality | NGO | Training Centre | Stakeholder Organisation | Network | Others/Private offers |     |
|-----------|----------------------|-----------------------|-----|-----------------|--------------------------|---------|-----------------------|-----|
| Cyprus    | 28                   | 11                    | 27  | 12              | 2                        | 2       | 36                    |     |
| Germany   | 28                   | 8                     | 10  | 1               | 0                        | 3       | 0                     |     |
| Greece    | 3                    | 1                     | 2   | 0               | 2                        | 0       | 1                     |     |
| Sub-total | 59                   | 20                    | 39  | 13              | 4                        | 5       | 37                    |     |
| Total     |                      |                       |     |                 |                          |         |                       | 177 |

These figures show, that in each project partner's country exist a high number of institutions, organisations network etc. that can provide TCNs with the important information they need to be integrated.

But the problem behind is to find out the right information needed in an easy, probably virtual way, and this especially for low-skilled TCNs.

## 1. Cyprus

| No.                                | Available information  |   |                     |    |    | Type of Institution providing information |                       |     |                 |                          |         | Access to the document |   |
|------------------------------------|--|---|---------------------|----|----|---|-----------------------|-----|-----------------|--------------------------|---------|------------------------|---|
|                                    | Type of Information  | Institution   | Available languages |    |    | Local Administration                      | Regional Municipality | NGO | Training Centre | Stakeholder Organisation | Network |                        | Private   |
|                                    |  |   | EN                  | DE | GR |   |                       |     |                 |                          |         |                        |   |
| <b>1.1 Housing and basic needs</b> |  |   |                     |    |    |   |                       |     |                 |                          |         |                        |   |
| 1                                  | Application for Material Reception Conditions of Applicants for International Protection | Ministry of Labour and Social Insurance - Social Welfare Services |                     |    | 1  | 1   |                       |     |                 |                          |         |                        | <a href="http://www.mlsi.gov.cy/mlsi/sws/sws.nsf/All/FD2054BF3487DA4FC2257BBB0018E8EE/\$file/form%20SWS.178.pdf">http://www.mlsi.gov.cy/mlsi/sws/sws.nsf/All/FD2054BF3487DA4FC2257BBB0018E8EE/\$file/form%20SWS.178.pdf</a>   |
| 2                                  | Homeless Shelter   | Limassol Municipality   |                     |    | 1  | 1   |                       |     |                 |                          |         |                        | <a href="https://www.limassolmunicipal.com.cy/el/news/%CE%AD%CE%BD%CE%B1%CF%81%CE%BE%CE%B7-%CE%BB%CE%B5%CE%B9%CF%84%CE%BF%CF%85%CF%81%CE%B3%CE%AF%CE%B1%CF%82-%CF%84%CE%BF%CF%85-%CE%BA%CE%AD%CE%BD%CF%84%CF%81%CE%BF%CF%85-%CF%83%CF%84%CE%AE%CF%81%CE%B9%CE%BE%CE%B7%CF%82-%CE%BA%CE%B1%CE%B9-%CE%B5%CF%80%CE%B1%CE%BD%CE%AD%CE%BD%CF%84%CE%B1%CE%BE%CE%B7%CF%82-%CE%B1%CF%83%CF%84%CE%AD%CE%B3%CF%89%CE%BD-%CF%83%CF%87%CE%B5%CE%B4%CE%AF%CE%B1-%CF%84%CE%BF%CF%85-%CE%B4%CE%AE%CE%BC%CE%BF%CF%85-%CE%BB%CE%B5%CE%BC%CE%B5%CF%83%CE%BF%CF%8D">https://www.limassolmunicipal.com.cy/el/news/%CE%AD%CE%BD%CE%B1%CF%81%CE%BE%CE%B7-%CE%BB%CE%B5%CE%B9%CF%84%CE%BF%CF%85%CF%81%CE%B3%CE%AF%CE%B1%CF%82-%CF%84%CE%BF%CF%85-%CE%BA%CE%AD%CE%BD%CF%84%CF%81%CE%BF%CF%85-%CF%83%CF%84%CE%AE%CF%81%CE%B9%CE%BE%CE%B7%CF%82-%CE%BA%CE%B1%CE%B9-%CE%B5%CF%80%CE%B1%CE%BD%CE%AD%CE%BD%CF%84%CE%B1%CE%BE%CE%B7%CF%82-%CE%B1%CF%83%CF%84%CE%AD%CE%B3%CF%89%CE%BD-%CF%83%CF%87%CE%B5%CE%B4%CE%AF%CE%B1-%CF%84%CE%BF%CF%85-%CE%B4%CE%AE%CE%BC%CE%BF%CF%85-%CE%BB%CE%B5%CE%BC%CE%B5%CF%83%CE%BF%CF%8D</a> |

|                          |                                 |  |   |  |   |  |  |   |  |  |   |  |   |
|--------------------------|---------------------------------|--|---|--|---|--|--|---|--|--|---|--|---|
| 3                        |                                 | Kofinou Reception and Accommodation Center for Applications for International Protection |   |  | 1 |  |  | 1 |  |  |   |  | <a href="http://www.moi.gov.cy/moi/asylum/asylumservice.nsf/All/C889A20D8C5D4CD5C2258073002C0DD0?OpenDocument">http://www.moi.gov.cy/moi/asylum/asylumservice.nsf/All/C889A20D8C5D4CD5C2258073002C0DD0?OpenDocument</a> |
| 4                        | Pafos for Shelter               | Caritas Cyprus   | 1 |  | 1 |  |  | 1 |  |  |   |  | <a href="https://caritascyprus.org/migrants/">https://caritascyprus.org/migrants/</a>   |
| 5                        | TEMPORARY ACCOMMODATION SHELTER | MIHUB – SHELTER  | 1 |  | 1 |  |  | 1 |  |  |   |  | <a href="https://www.mihub.eu/en/info/services-provision">https://www.mihub.eu/en/info/services-provision</a>   |
| 6                        |                                 | Spitogatos   | 1 |  | 1 |  |  |   |  |  | 1 |  | <a href="https://www.spitogatos.com.cy/en/to-rent/property/nicosia">https://www.spitogatos.com.cy/en/to-rent/property/nicosia</a>   |
| 7                        |                                 | Fox  | 1 |  | 1 |  |  |   |  |  | 1 |  | <a href="https://www.foxrealty.com.cy/properties/apartment-to-rent/in/nicosia-cyprus">https://www.foxrealty.com.cy/properties/apartment-to-rent/in/nicosia-cyprus</a>   |
| 8                        |                                 | Nicosia 4 Rent   | 1 |  | 1 |  |  |   |  |  | 1 |  | <a href="https://nicosia4rent.com/">https://nicosia4rent.com/</a>   |
| 9                        |                                 | home-greekhome.com   | 1 |  | 1 |  |  |   |  |  | 1 |  | <a href="https://en.spitogatos.gr/to_rent-homes/nicosia">https://en.spitogatos.gr/to_rent-homes/nicosia</a>   |
| 10                       |                                 | Living   | 1 |  | 1 |  |  |   |  |  | 1 |  | <a href="https://livingincy.com/property-rent-cyprus/">https://livingincy.com/property-rent-cyprus/</a>   |
| 11                       |                                 | mpa  | 1 |  | 1 |  |  |   |  |  | 1 |  | <a href="https://www.mpaproperty.com/">https://www.mpaproperty.com/</a>   |
| 12                       |                                 | Bazaraki.com   | 1 |  | 1 |  |  |   |  |  | 1 |  | <a href="https://www.bazaraki.com/">https://www.bazaraki.com/</a>   |
| 13                       | Estate Agents                   | G& P Lazarou   |   |  |   |  |  |   |  |  | 1 |  | <a href="https://gplazarou.com/">https://gplazarou.com/</a>   |
| <b>1.2 Employability</b> |                                 |  |   |  |   |  |  |   |  |  |   |  |   |
| 1                        |                                 | Help refugees work   | 1 |  | 1 |  |  | 1 |  |  |   |  | <a href="https://www.helprefugeeswork.org/en/search/job">https://www.helprefugeeswork.org/en/search/job</a>   |
| 2                        |                                 | Carierista   | 1 |  | 1 |  |  |   |  |  | 1 |  | <a href="https://www.carierista.com/en">https://www.carierista.com/en</a>   |
| 3                        |                                 | Ergodotisi   | 1 |  | 1 |  |  |   |  |  | 1 |  | <a href="https://www.ergodotisi.com/en/">https://www.ergodotisi.com/en/</a>   |

|  |   |                       |   |  |   |   |  |  |  |   |   |
|--|---|-----------------------|---|--|---|---|--|--|--|---|---|
| 4                                      |   | Career finders        |   |  | 1 |   |  |  |  | 1 | <a href="https://www.careerfinders.com.cy/job-seekers?matchtype=e&amp;network=s&amp;device=c&amp;adposition=&amp;keyword=jobs%20in%20cyprus&amp;gclid=EAlaIQob-ChMI_4fLxK6C7gIV4gyLCh2ZSQW7EAAyBSAAEgInXPD_BwE">https://www.careerfinders.com.cy/job-seekers?matchtype=e&amp;network=s&amp;device=c&amp;adposition=&amp;keyword=jobs%20in%20cyprus&amp;gclid=EAlaIQob-ChMI_4fLxK6C7gIV4gyLCh2ZSQW7EAAyBSAAEgInXPD_BwE</a>   |
| 5                                      |   | Jobs in Cyprus        |   |  | 1 |   |  |  |  | 1 | <a href="https://jobsincyprus.cy/signin-signup/?utm_source=google&amp;utm_medium=cpc&amp;utm_term=%2Bjobs%20%2Bcyprus&amp;utm_content=jobs&amp;utm_campaign=Search_Desktop&amp;creative=487955536946&amp;network=g&amp;adposition=&amp;device=c&amp;device-model=&amp;gclid=Cj0KCQiAlsv_BRD-tARIsAHMGVSZxKbtWFNJ_jasyY7danYOGh-KlyN6v7DRJli4a0a3PD62NEMz_PF8aAtEaEALw_wcB">https://jobsincyprus.cy/signin-signup/?utm_source=google&amp;utm_medium=cpc&amp;utm_term=%2Bjobs%20%2Bcyprus&amp;utm_content=jobs&amp;utm_campaign=Search_Desktop&amp;creative=487955536946&amp;network=g&amp;adposition=&amp;device=c&amp;device-model=&amp;gclid=Cj0KCQiAlsv_BRD-tARIsAHMGVSZxKbtWFNJ_jasyY7danYOGh-KlyN6v7DRJli4a0a3PD62NEMz_PF8aAtEaEALw_wcB</a> |
| 6                                      |   | Advanced Career       |   |  | 1 |   |  |  |  | 1 | <a href="https://www.advancecareer.com.cy/">https://www.advancecareer.com.cy/</a>   |
| 7                                      |   | kariera               |   |  | 1 |   |  |  |  | 1 | <a href="https://kariera.com.cy/">https://kariera.com.cy/</a>   |
| <b>1.3 Learning the Greek language</b> |   |                       |   |  |   |   |  |  |  |   |   |
| 1                                      | School of Modern Greek  | University of Cyprus  | 1 |  | 1 |   |  |  |  | 1 | <a href="http://www.ucy.ac.cy/mogr/en/courses">http://www.ucy.ac.cy/mogr/en/courses</a>   |
| 2                                      | Adult Education Centres   | Ministry of Education | 1 |  | 1 | 1 |  |  |  |   | <a href="http://www.moec.gov.cy/epimorfotika/en/index.html">http://www.moec.gov.cy/epimorfotika/en/index.html</a>   |
| 3                                      | Primary Education   | Ministry of Education | 1 |  | 1 | 1 |  |  |  |   | <a href="http://www.moec.gov.cy/dde/en/infoserv_primary_registrations.html">http://www.moec.gov.cy/dde/en/infoserv_primary_registrations.html</a>   |
| 4                                      | UNHCR - Mini Lexicons: Useful phrasebooks for basic communication | UNHCR                 | 1 |  | 1 |   |  |  |  | 1 | <a href="https://help.unhcr.org/cyprus/integration-support/language-programmes/">https://help.unhcr.org/cyprus/integration-support/language-programmes/</a>   |
| 5                                      |   | Caritas               | 1 |  | 1 |   |  |  |  | 1 | <a href="https://caritascyprus.org/migrants/">https://caritascyprus.org/migrants/</a>   |

|    |                        |                                    |   |  |   |  |  |  |   |   |  |   |
|----|------------------------|------------------------------------|---|--|---|--|--|--|---|---|--|---|
| 6  |                        | I learn Greek I help myself        | 1 |  | 1 |  |  |  | 1 |   |  | <a href="https://greek.inek.org.cy/">https://greek.inek.org.cy/</a>   |
| 7  |                        | I learn Greek                      | 1 |  | 1 |  |  |  | 1 |   |  | <a href="https://www.ilearngreek.eu/en/">https://www.ilearngreek.eu/en/</a>   |
| 8  |                        | Limassol-one city, the whole world | 1 |  | 1 |  |  |  | 1 |   |  | <a href="http://www.inlimassol.com.cy/en/our-activities/#toggle-id-3-closed">http://www.inlimassol.com.cy/en/our-activities/#toggle-id-3-closed</a>   |
| 9  |                        | Ace (closed)                       | 1 |  | 1 |  |  |  | 1 |   |  | <a href="http://www.ace-erasmusplus.eu/index.html">http://www.ace-erasmusplus.eu/index.html</a>   |
| 10 |                        | TandEM project – IOM-EU            | 1 |  | 1 |  |  |  | 1 |   |  | <a href="https://iomintandem.com/">https://iomintandem.com/</a>   |
| 11 |                        | Hopeful                            | 1 |  | 1 |  |  |  | 1 |   |  | <a href="https://www.hopeful-project.eu/">https://www.hopeful-project.eu/</a>   |
| 12 |                        | Γεια χαρά                          | 1 |  | 1 |  |  |  | 1 |   |  | <a href="https://www.geiaxara.eu/en/">https://www.geiaxara.eu/en/</a>   |
| 13 |                        | Value                              | 1 |  | 1 |  |  |  | 1 |   |  | <a href="http://valuemultilingualism.org/index.php/en/">http://valuemultilingualism.org/index.php/en/</a>   |
| 14 | Upgrading their skills | Open Society Project               |   |  | 1 |  |  |  | 1 |   |  | <a href="http://opensociety.com.cy/en/our-activities/">http://opensociety.com.cy/en/our-activities/</a>   |
| 15 |                        | MINGLE                             | 1 |  | 1 |  |  |  | 1 |   |  | <a href="http://mingle.projectsgallery.eu/">http://mingle.projectsgallery.eu/</a>   |
| 16 |                        | 17 minutes                         | 1 |  | 1 |  |  |  |   | 1 |  | <a href="https://www.17-minute-languages.com/en/learn-greek/?id=JV44281-9278333341632119581gads&amp;gclid=Cj0KCQiA1KiBBhCcARIsAP-WqoSpnSjFIB66CujSPTbH6xs-igK5E9VvcDyuS_U_qwAizUnlabV1-Ks4aAoTLEALw_wcB">https://www.17-minute-languages.com/en/learn-greek/?id=JV44281-9278333341632119581gads&amp;gclid=Cj0KCQiA1KiBBhCcARIsAP-WqoSpnSjFIB66CujSPTbH6xs-igK5E9VvcDyuS_U_qwAizUnlabV1-Ks4aAoTLEALw_wcB</a> |
| 17 |                        | E-Kalimera h                       | 1 |  | 1 |  |  |  |   | 1 |  | <a href="https://www.e-kalimera.com/?gclid=Cj0KCQi-Ast2BBhDJARIsAGo2ldVeA9vvM6fncQWP3_h6V347gtdbYCRQY-m7rPoBtHMPBt1wr7F1nNsaApXNEALw_wcB">https://www.e-kalimera.com/?gclid=Cj0KCQi-Ast2BBhDJARIsAGo2ldVeA9vvM6fncQWP3_h6V347gtdbYCRQY-m7rPoBtHMPBt1wr7F1nNsaApXNEALw_wcB</a>   |
| 18 | Free App               | Duolingo                           | 1 |  | 1 |  |  |  |   | 1 |  |   |
| 19 |                        | Internet Polyglot                  | 1 |  | 1 |  |  |  |   | 1 |  | <a href="https://www.internetpolyglot.com/home">https://www.internetpolyglot.com/home</a>   |
| 20 |                        | Greekin On Click                   | 1 |  | 1 |  |  |  |   | 1 |  | <a href="https://greekinonclick.com/ Greek Website">https://greekinonclick.com/ Greek Website</a>   |
| 21 |                        | Coursera (online)                  | 1 |  | 1 |  |  |  |   | 1 |  | <a href="https://www.coursera.org/">https://www.coursera.org/</a>   |



| 1.4 Vocational Training              |  |                                    |   |  |   |   |   |   |   |   |  |   |
|--------------------------------------|--|------------------------------------|---|--|---|---|---|---|---|---|--|---|
| 1                                    | Vocational Training for Greek speaking migrants) | Government of Cyprus               |   |  | 1 | 1 |   |   |   |   |  | <a href="http://www.mlsi.gov.cy/mlsi/kepa/kepa_new.nsf/kepa16_en/kepa16_en?OpenDocument">http://www.mlsi.gov.cy/mlsi/kepa/kepa_new.nsf/kepa16_en/kepa16_en?OpenDocument</a>                                     |
| 2                                    |  | UNHCR                              | 1 |  | 1 |   |   | 1 |   |   |  | <a href="https://help.unhcr.org/cyprus/integration-support/vocational-training/">https://help.unhcr.org/cyprus/integration-support/vocational-training/</a>   |
| 3                                    |  | Help Refugee Work                  | 1 |  | 1 |   |   | 1 |   |   |  | <a href="https://www.helprefugeeswork.org/en/educational-programs">https://www.helprefugeeswork.org/en/educational-programs</a>   |
| 4                                    |  | First Step Project                 | 1 |  | 1 |   |   | 1 |   |   |  | <a href="http://www.firststep.com.cy/training-courses/">http://www.firststep.com.cy/training-courses/</a>   |
| 5                                    |  | Limassol-one city, the whole world | 1 |  | 1 |   |   | 1 |   |   |  | <a href="http://www.inlimassol.com.cy/en/our-activities/">http://www.inlimassol.com.cy/en/our-activities/</a>   |
| 6                                    |  | MOOCs for inclusion                | 1 |  | 1 |   |   | 1 |   |   |  | <a href="http://moocs4inclusion.org/index.php/catalogue#/category:other-online-courses">http://moocs4inclusion.org/index.php/catalogue#/category:other-online-courses</a>                                       |
| 7                                    |  | Emphasys Centre                    | 1 |  | 1 |   |   |   |   | 1 |  | <a href="https://emphasyscentre.com/?fbclid=IwAR3NRCOV0gWh5FNrytI5ip1wBWWCfpOpUxb-xAWvtCRy-r9ImKNj20bsswg">https://emphasyscentre.com/?fbclid=IwAR3NRCOV0gWh5FNrytI5ip1wBWWCfpOpUxb-xAWvtCRy-r9ImKNj20bsswg</a> |
| 1.5 Upgrade personal skills for TCNs |  |                                    |   |  |   |   |   |   |   |   |  |   |
| 1                                    |  | Cyprus Ministry of Education       | 1 |  | 1 | 1 |   |   |   |   |  | <a href="http://www.moec.gov.cy/ysea/en/">http://www.moec.gov.cy/ysea/en/</a>   |
| 2                                    | Only for Greek speaking TCNs                     | Cyprus Sports Federation           |   |  | 1 |   |   |   | 1 |   |  | <a href="https://ago.org.cy/archiki-selida/programmata/eparchia-lefkosias/#toggle-id-20-closed">https://ago.org.cy/archiki-selida/programmata/eparchia-lefkosias/#toggle-id-20-closed</a>                       |
| 3                                    |  | Nicosia Municipality               | 1 |  | 1 |   | 1 |   |   |   |  | <a href="https://localintegration.eu/en/actions/programmes-offered/">https://localintegration.eu/en/actions/programmes-offered/</a>   |
| 4                                    |  | Limassol Municipality              | 1 |  | 1 |   | 1 |   |   |   |  | <a href="https://www.inlimassol.com.cy/en/our-activities/#toggle-id-3">https://www.inlimassol.com.cy/en/our-activities/#toggle-id-3</a>   |

|   |   |                              |   |  |   |   |  |   |  |  |   |   |   |
|---|---|------------------------------|---|--|---|---|--|---|--|--|---|---|---|
| 5   |   | ConiCon                      | 1 |  | 1 |   |  |   |  |  | 1 | <a href="https://www.conicontraining.com/live-online-training-seminars-cyprus/?gclid=CjwKCAiAudD_BRBXEiwAudakX9DRrf-BzO6ag42NH93pZZe-REQnJm6wkhBYGYkMtZx2YXgRi6jm6-hoCfVgQAvD_BwE">https://www.conicontraining.com/live-online-training-seminars-cyprus/?gclid=CjwKCAiAudD_BRBXEiwAudakX9DRrf-BzO6ag42NH93pZZe-REQnJm6wkhBYGYkMtZx2YXgRi6jm6-hoCfVgQAvD_BwE</a> |   |
| <b>1.6 Access to health care</b>            |   |                              |   |  |   |   |  |   |  |  |   |   |   |
| 1   |   | Ministry of Health           | 1 |  | 1 | 1 |  |   |  |  |   |   | <a href="https://www.moh.gov.cy/moh/moh.nsf/All/FD0134CDED1D026243257A37002C2C47?OpenDocument">https://www.moh.gov.cy/moh/moh.nsf/All/FD0134CDED1D026243257A37002C2C47?OpenDocument</a>   |
| 2   | Access to Healthcare – International Protection Holders | General Health System (GeSY) | 1 |  | 1 | 1 |  |   |  |  |   |   | <a href="https://www.gesy.org.cy/sites/Sites?d=Desktop&amp;locale=en_US&amp;lookuphost=/en-us/&amp;lookuppage=home-en">https://www.gesy.org.cy/sites/Sites?d=Desktop&amp;locale=en_US&amp;lookuphost=/en-us/&amp;lookuppage=home-en</a> |
| 3   | Only to those who speak the Greek Language              | Dental services              | 1 |  | 1 | 1 |  |   |  |  |   |   | <a href="https://www.moh.gov.cy/Moh/MOH.nsf/All/80E8D53E4D34524843257A1C0023A5CE?OpenDocument">https://www.moh.gov.cy/Moh/MOH.nsf/All/80E8D53E4D34524843257A1C0023A5CE?OpenDocument</a>   |
| 4   |   | Cyprus Refugee Council       | 1 |  | 1 |   |  | 1 |  |  |   |   | <a href="https://cyrefugeecouncil.org/coronavirus-covid-19-information/(information regarding COVID)">https://cyrefugeecouncil.org/coronavirus-covid-19-information/(information regarding COVID)</a>                                   |
| 5   |   | Re-Health2 – IOM programme   | 1 |  | 1 |   |  | 1 |  |  |   |   | <a href="https://www.re-health.eea.iom.int/">https://www.re-health.eea.iom.int/</a>   |
| 6   |   | Psychosocial Support         | 1 |  | 1 |   |  | 1 |  |  |   |   | <a href="https://localintegration.eu/en/actions/programmes-offered/">https://localintegration.eu/en/actions/programmes-offered/</a>   |
| 7   |   | SoEasy Insurance             | 1 |  | 1 |   |  |   |  |  | 1 |   | <a href="https://soeasyinsurance.com.cy/immigration-medical/">https://soeasyinsurance.com.cy/immigration-medical/</a>   |
| 8   |   | Altius insurance             | 1 |  | 1 |   |  |   |  |  | 1 |   | <a href="https://www.altiusinsurance.net/en/insurance-products/other">https://www.altiusinsurance.net/en/insurance-products/other</a>   |
| 9   |   | Expat arrivals               | 1 |  | 1 |   |  |   |  |  | 1 |   | <a href="https://www.expatarivals.com/europe/cyprus/healthcare-cyprus">https://www.expatarivals.com/europe/cyprus/healthcare-cyprus</a>   |
| <b>1.7 General information and guidance</b> |   |                              |   |  |   |   |  |   |  |  |   |   |   |
| 1   |   | Civil Registry and           | 1 |  |   | 1 |  |   |  |  |   |   | <a href="http://www.moi.gov.cy/moi/crmd/crmd.nsf/index_en/index_en?OpenDocument">http://www.moi.gov.cy/moi/crmd/crmd.nsf/index_en/index_en?OpenDocument</a>   |

|    |   | Migration Department |   |  |  |   |  |  |  |  |  |   |
|----|---|----------------------|---|--|--|---|--|--|--|--|--|---|
| 2  | Temporary residence permits for third country nationals       |                      | 1 |  |  | 1 |  |  |  |  |  | <a href="http://www.moi.gov.cy/moi/crmd/crmd.nsf/All/BDEF8347CE1FEB98C2257D2C0039FE33?OpenDocument">http://www.moi.gov.cy/moi/crmd/crmd.nsf/All/BDEF8347CE1FEB98C2257D2C0039FE33?OpenDocument</a>   |
| 3  | International Protection Holders                              | Nicosia              | 1 |  |  | 1 |  |  |  |  |  | <a href="mailto:regnic@dl.mlsi.gov.cy">regnic@dl.mlsi.gov.cy</a>  |
| 4  |   | Larnaca              | 1 |  |  | 1 |  |  |  |  |  | <a href="mailto:reglca@dl.mlsi.gov.cy">reglca@dl.mlsi.gov.cy</a>  |
| 5  |   | Phaphos              | 1 |  |  | 1 |  |  |  |  |  | <a href="mailto:regpaphos@dl.mlsi.gov.cy">regpaphos@dl.mlsi.gov.cy</a>  |
| 6  |   | Limassol             | 1 |  |  | 1 |  |  |  |  |  | <a href="mailto:reglim@dl.mlsi.gov.cy">reglim@dl.mlsi.gov.cy</a>  |
| 7  |   | Famagusta            | 1 |  |  | 1 |  |  |  |  |  | <a href="mailto:regpar@dl.mlsi.gov.cy">regpar@dl.mlsi.gov.cy</a>  |
| 8  | Access to Employment-Asylum Seekers                           |                      | 1 |  |  | 1 |  |  |  |  |  | <a href="https://www.helprefugeeswork.org/en/content/new-employment-sectors-asylum-seekers">https://www.helprefugeeswork.org/en/content/new-employment-sectors-asylum-seekers</a>   |
| 9  | Employment of Alien Citizens                                  |                      | 1 |  |  | 1 |  |  |  |  |  | <a href="http://www.cyprus.gov.cy/portal/portal.nsf/gwp.getGroup?OpenForm&amp;access=0&amp;SectionId=citizen&amp;CategoryId=Work%20and%20Occupation&amp;SelectionId=Employment%20of%20Alien%20Citizens&amp;print=0&amp;lang=en">http://www.cyprus.gov.cy/portal/portal.nsf/gwp.getGroup?OpenForm&amp;access=0&amp;SectionId=citizen&amp;CategoryId=Work%20and%20Occupation&amp;SelectionId=Employment%20of%20Alien%20Citizens&amp;print=0&amp;lang=en</a> |
| 10 | Information on Vocational Training                            |                      | 1 |  |  | 1 |  |  |  |  |  | <a href="http://www.moec.gov.cy/dmteek/en/index.html">http://www.moec.gov.cy/dmteek/en/index.html</a>   |
| 11 | Cyprus Productivity Centre Information on Vocational Training |                      | 1 |  |  | 1 |  |  |  |  |  | <a href="http://www.mlsi.gov.cy/mlsi/kepa/kepa_new.nsf/index_en/index_en?OpenDocument">http://www.mlsi.gov.cy/mlsi/kepa/kepa_new.nsf/index_en/index_en?OpenDocument</a>   |

|    |  |                              |   |  |   |   |  |   |  |   |  |  |
|----|--|------------------------------|---|--|---|---|--|---|--|---|--|--|
| 12 | List Of Public Nursery Schools In Cyprus |                              | 1 |  |   | 1 |  |   |  |   |  | <a href="http://www.moec.gov.cy/en/schools_info/en_public_preprimary.pdf">http://www.moec.gov.cy/en/schools_info/en_public_preprimary.pdf</a>  |
| 13 | Dental Services                          |                              | 1 |  |   | 1 |  |   |  |   |  | <a href="https://www.moh.gov.cy/moh/moh.nsf/page16_en/page16_en?OpenDocument/">https://www.moh.gov.cy/moh/moh.nsf/page16_en/page16_en?OpenDocument/</a>  |
| 14 | Dental Services                          |                              | 1 |  | 1 | 1 |  |   |  |   |  | <a href="https://www.moh.gov.cy/moh/ds/ds.nsf/dmlindex_gr/dmlindex_gr?opendocument">https://www.moh.gov.cy/moh/ds/ds.nsf/dmlindex_gr/dmlindex_gr?opendocument</a>  |
| 15 | General information-housing              | UNHCR                        | 1 |  | 1 |   |  | 1 |  |   |  | <a href="https://help.unhcr.org/cyprus/refugees-rights-and-duties/refugee-rights/">https://help.unhcr.org/cyprus/refugees-rights-and-duties/refugee-rights/</a>  |
| 16 | Information                              | Oasis Larnaca                | 1 |  |   |   |  | 1 |  |   |  | <a href="https://www.oasis.org.cy/our-work">https://www.oasis.org.cy/our-work</a>  |
| 17 |  | Help refugee work            | 1 |  | 1 |   |  |   |  | 1 |  | <a href="https://www.helprefugeeswork.org/">https://www.helprefugeeswork.org/</a>  |
| 18 |  | Κυπριακός Ερυθρός Σταυρός    |   |  | 1 |   |  | 1 |  |   |  | <a href="http://www.redcross.org.cy/">http://www.redcross.org.cy/</a><br><a href="http://www.redcross.org.cy/en/what-we-do/migrants--refugees-and-asylum-seekers">http://www.redcross.org.cy/en/what-we-do/migrants--refugees-and-asylum-seekers</a> |
| 19 |  | Refugees' rights             | 1 |  | 1 |   |  | 1 |  |   |  | <a href="https://help.unhcr.org/cyprus/refugees-rights-and-duties/">https://help.unhcr.org/cyprus/refugees-rights-and-duties/</a>  |
| 20 |  | Caritas                      | 1 |  | 1 |   |  | 1 |  |   |  | <a href="http://www.caritas.org/">http://www.caritas.org/</a>  |
| 21 |  | Dignity Centre Nicosia       | 1 |  | 1 | 1 |  |   |  |   |  | <a href="https://www.refugeesupport.eu/">https://www.refugeesupport.eu/</a>  |
| 22 | Access to Bank Accounts                  |                              | 1 |  | 1 |   |  | 1 |  |   |  | <a href="https://help.unhcr.org/cyprus/country-information/banking-services/">https://help.unhcr.org/cyprus/country-information/banking-services/</a>  |
| 23 | Unemployment Card                        | Help Refugees Work           | 1 |  | 1 |   |  |   |  | 1 |  | <a href="https://www.helprefugeeswork.org/en/content/important-everyone-registering-labour-office">https://www.helprefugeeswork.org/en/content/important-everyone-registering-labour-office</a>  |
| 24 |  | New Channels for Integration | 1 |  | 1 |   |  | 1 |  |   |  | <a href="http://www.localintegration.eu/">http://www.localintegration.eu/</a>  |

|                  |                                 |                                  |   |  |   |  |  |   |  |  |   |  |   |
|------------------|---------------------------------|----------------------------------|---|--|---|--|--|---|--|--|---|--|---|
| 25               |                                 | Mingle                           | 1 |  | 1 |  |  | 1 |  |  |   |  | <a href="http://mingle.projectsgal-lery.eu/?fbclid=IwAR1degYZ8DJLgbf8vqrQmlewGDk3jvVPU-ijZbJd0IG9FtBXqZWppPZglwo">http://mingle.projectsgal-lery.eu/?fbclid=IwAR1degYZ8DJLgbf8vqrQmlewGDk3jvVPU-ijZbJd0IG9FtBXqZWppPZglwo</a>                     |
| 26               |                                 | Mirage                           | 1 |  | 1 |  |  | 1 |  |  |   |  | <a href="http://www.mirageproject.eu/en/mirage-home/?fbclid=IwAR1A9cbRGj6Wd4VX3W3n6pAsprRAftT29YY-fujAaHgip1vkbyujcB7Qn054">http://www.mirageproject.eu/en/mirage-home/?fbclid=IwAR1A9cbRGj6Wd4VX3W3n6pAsprRAftT29YY-fujAaHgip1vkbyujcB7Qn054</a> |
| 27               | Information on employability    | Mihub                            | 1 |  | 1 |  |  | 1 |  |  |   |  | <a href="https://mihub.eu/en/info/info-by-topic/employment">https://mihub.eu/en/info/info-by-topic/employment</a>   |
| 28               | PROVISION OF NURSING SERVICES   | RECEPTION & ACCOMMODATION CENTER | 1 |  | 1 |  |  | 1 |  |  |   |  | <a href="https://www.moh.gov.cy/moh/moh.nsf/All/04B6CD2B1F711137C225814D0040C5FC?OpenDocument&amp;print">https://www.moh.gov.cy/moh/moh.nsf/All/04B6CD2B1F711137C225814D0040C5FC?OpenDocument&amp;print</a>                                       |
| 29               | Information regarding education | Just about Cyprus                | 1 |  | 1 |  |  |   |  |  | 1 |  | <a href="https://www.justaboutcyprus.com/education/">https://www.justaboutcyprus.com/education/</a>   |
| 30               |                                 | Cyprus Public Transportation     | 1 |  | 1 |  |  |   |  |  | 1 |  | <a href="https://publictransport.com.cy/">https://publictransport.com.cy/</a>   |
| <b>1.8 MiHub</b> |                                 |                                  |   |  |   |  |  |   |  |  |   |  |   |
| 1                | Employment                      | Online                           | 1 |  | 1 |  |  | 1 |  |  |   |  | <a href="https://mihub.eu/en">https://mihub.eu/en</a>   |
| 2                | Housing                         |                                  |   |  |   |  |  |   |  |  |   |  |   |
| 3                | Education                       |                                  | 1 |  | 1 |  |  |   |  |  |   |  | <a href="#">Educational Material - Migrant Information Centre (mihub.eu)</a>  |
| 4                | Health                          |                                  |   |  |   |  |  |   |  |  |   |  |   |
| 5                | Social Benefits                 |                                  |   |  |   |  |  |   |  |  |   |  |   |
| 6                | Rights and responsibilities     |                                  |   |  |   |  |  |   |  |  |   |  |   |
| 7                | Learning English/Greek          |                                  |   |  |   |  |  |   |  |  |   |  | <a href="#">Educational Material - Migrant Information Centre (mihub.eu)</a>  |
| 8                | Useful links                    |                                  |   |  |   |  |  |   |  |  |   |  | <a href="#">Useful Links - Migrant Information Centre (mihub.eu)</a>  |

| 1.9 Asylum Service                            |                                    |        |   |  |   |   |  |   |  |   |  |   |
|---|------------------------------------|--------|---|--|---|---|--|---|--|---|--|---|
| 1   | General web-site                   | Online | 1 |  | 1 | 1 |  |   |  |   |  | <a href="#">ASYLUM SERVICE - Welcome to Our Website (moi.gov.cy)</a>  |
| 2   | Guide for International protection |        | 1 |  | 1 | 1 |  |   |  |   |  | <a href="#">ASYLUM SERVICE - Guide for Applicants of International Protections (moi.gov.cy)</a>   |
| 3   | FAQ                                |        | 1 |  | 1 | 1 |  |   |  |   |  | <a href="#">ASYLUM SERVICE - Frequently Asked Questions (moi.gov.cy)</a>  |
| 1.10 Ministry of Welfare and Social Insurance |                                    |        |   |  |   |   |  |   |  |   |  |   |
| 1   | General web-site                   |        | 1 |  | 1 | 1 |  |   |  |   |  | <a href="http://www.mlsi.gov.cy/mlsi/mlsi.nsf/index_en/www.aboutcyprus.org.cy">http://www.mlsi.gov.cy/mlsi/mlsi.nsf/index_en/www.aboutcyprus.org.cy</a>   |
| 1.11 Police - Immigration Office              |                                    |        |   |  |   |   |  |   |  |   |  |   |
| 1   | Useful numbers                     | Online | 1 |  | 1 | 1 |  |   |  |   |  | <a href="https://www.police.gov.cy/police/police.nsf/All/08FEBC2262EC8436C225855300218CC3?OpenDocument">https://www.police.gov.cy/police/police.nsf/All/08FEBC2262EC8436C225855300218CC3?OpenDocument</a>   |
| 1.12 Ministry of Health                       |                                    |        |   |  |   |   |  |   |  |   |  |   |
| 1   | General web-site                   | Online | 1 |  | 1 | 1 |  |   |  |   |  | <a href="https://www.moh.gov.cy/moh/moh.nsf/index_en/index_en">https://www.moh.gov.cy/moh/moh.nsf/index_en/index_en</a>   |
| 2   | Hospital tele-phones               |        | 1 |  | 1 | 1 |  |   |  |   |  | <a href="https://www.moh.gov.cy/MOH/MOH.nsf/82656d697feb196ec22578480042c961/b4bb40caadb4603ec225784800422bc3?OpenDocument">https://www.moh.gov.cy/MOH/MOH.nsf/82656d697feb196ec22578480042c961/b4bb40caadb4603ec225784800422bc3?OpenDocument</a> |
| 1.13 Ministry of Education                    |                                    |        |   |  |   |   |  |   |  |   |  |   |
| 1   | Guide to education in Cyprus       | Online | 1 |  | 1 | 1 |  |   |  |   |  | <a href="http://www.moec.gov.cy/odigos-ekpaidefsis/index.html">http://www.moec.gov.cy/odigos-ekpaidefsis/index.html</a>   |
| 1.14 Cyprus Refugee Council                   |                                    |        |   |  |   |   |  |   |  |   |  |   |
| 1   | Help to refugees                   | Online | 1 |  | 1 |   |  | 1 |  |   |  | <a href="https://www.cyrefugeecouncil.org/">https://www.cyrefugeecouncil.org/</a>   |
| 1.15 UNHCR Cyprus                             |                                    |        |   |  |   |   |  |   |  |   |  |   |
| 1   | Help to refugees                   | Online | 1 |  | 1 |   |  |   |  | 1 |  | <a href="https://help.unhcr.org/cyprus/#_ga=2.186165865.136555057.1619683023-335692119.1619683023">https://help.unhcr.org/cyprus/#_ga=2.186165865.136555057.1619683023-335692119.1619683023</a>   |

|                                     |                                    |                         |   |  |   |   |  |   |   |  |  |  |   |  |   |
|-------------------------------------|------------------------------------|-------------------------|---|--|---|---|--|---|---|--|--|--|---|--|---|
| 2                                   | Where to seek help                 | Online                  |   |  |   |   |  |   |   |  |  |  |   |  | <a href="https://help.unhcr.org/cyprus/where-can-i-seek-help/">https://help.unhcr.org/cyprus/where-can-i-seek-help/</a>   |
| 3                                   | Apply for asylum                   | Online                  |   |  |   |   |  |   |   |  |  |  |   |  | <a href="https://help.unhcr.org/cyprus/applying-for-asylum/how-and-where-can-i-apply-for-asylum/">https://help.unhcr.org/cyprus/applying-for-asylum/how-and-where-can-i-apply-for-asylum/</a> |
| <b>1.16 Help refugees work</b>      |                                    |                         |   |  |   |   |  |   |   |  |  |  |   |  |   |
| 1                                   | Find job                           | Online                  | 1 |  |   | 1 |  |   |   |  |  |  |   |  | <a href="https://www.helprefugeeswork.org/">https://www.helprefugeeswork.org/</a>   |
| 2                                   | Training                           |                         |   |  |   |   |  |   |   |  |  |  |   |  | <a href="https://www.helprefugeeswork.org/en/educational-programs">https://www.helprefugeeswork.org/en/educational-programs</a>   |
| <b>1.17 Cyprus Helping Refugees</b> |                                    |                         |   |  |   |   |  |   |   |  |  |  |   |  |   |
| 1                                   | Facebook group                     | Online                  | 1 |  |   |   |  |   |   |  |  |  | x |  | <a href="https://www.facebook.com/groups/CypriotsHelpingSyrianRefugees">https://www.facebook.com/groups/CypriotsHelpingSyrianRefugees</a>   |
| <b>1.18 Greek language courses</b>  |                                    |                         |   |  |   |   |  |   |   |  |  |  |   |  |   |
| 1                                   | Online - Helps TCNs to learn Greek | Online                  | 1 |  | 1 |   |  |   | 1 |  |  |  |   |  | <a href="https://www.ilearngreek.eu/en/">https://www.ilearngreek.eu/en/</a>   |
| 2                                   | TCNs to learn Greek                | intensive course-online | 1 |  | 1 |   |  |   |   |  |  |  | 1 |  | <a href="http://www.ucy.ac.cy/mogr/en/courses">http://www.ucy.ac.cy/mogr/en/courses</a>   |
| <b>1.19 Other</b>                   |                                    |                         |   |  |   |   |  |   |   |  |  |  |   |  |   |
| 1                                   | Orientation for TCNs               | Online                  | 1 |  |   |   |  |   |   |  |  |  | 1 |  | <a href="https://www.expatarivals.com/europe/cyprus/healthcare-cyprus">https://www.expatarivals.com/europe/cyprus/healthcare-cyprus</a>   |
| 2                                   | Language learning, cv writing etc. | Online                  | 1 |  |   |   |  | 1 |   |  |  |  |   |  | <a href="https://www.refugeesupport.eu/projects/nicosia/">https://www.refugeesupport.eu/projects/nicosia/</a>   |
| 3                                   | Cultural Centre - Arabic           | Online                  | 1 |  |   |   |  |   |   |  |  |  | 1 |  | <a href="https://www.facebook.com/CYPRIOTARABIC">https://www.facebook.com/CYPRIOTARABIC</a>   |
| <b>1.20 Job finding</b>             |                                    |                         |   |  |   |   |  |   |   |  |  |  |   |  |   |
| 1                                   | Job finding                        | Online                  | 1 |  | 1 |   |  |   |   |  |  |  | 1 |  | <a href="https://www.ergodotisi.com/en/">https://www.ergodotisi.com/en/</a>   |
| 2                                   | Job finding                        | Online                  | 1 |  | 1 |   |  |   |   |  |  |  | 1 |  | <a href="https://www.carierista.com/en">https://www.carierista.com/en</a>   |
| 3                                   | Job finding                        | Online                  | 1 |  | 1 |   |  |   |   |  |  |  | 1 |  | <a href="https://www.careerfinders.com.cy/">https://www.careerfinders.com.cy/</a>   |
| 4                                   | Job finding                        | Online                  | 1 |  | 1 |   |  |   |   |  |  |  | 1 |  | <a href="https://www.helprefugeeswork.org/en/search/job">https://www.helprefugeeswork.org/en/search/job</a>   |

|                                 |                                  |        |     |   |    |    |    |    |    |   |   |    |   |
|---------------------------------|----------------------------------|--------|-----|---|----|----|----|----|----|---|---|----|---|
| 5                               | Information about their rights   | Online | 1   |   | 1  | 1  |    |    |    |   |   |    | <a href="http://www.mlsi.gov.cy/mlsi/dl/dl.nsf/page5j_en/page5j_en?OpenDocument">http://www.mlsi.gov.cy/mlsi/dl/dl.nsf/page5j_en/page5j_en?OpenDocument</a>   |
| <b>1.21 Municipalities</b>      |                                  |        |     |   |    |    |    |    |    |   |   |    |   |
| 1                               | Information about services       | Online | 1   |   | 1  |    | 1  |    |    |   |   |    | <a href="https://www.nicosia.org.cy/en-GB/municipality/services/">https://www.nicosia.org.cy/en-GB/municipality/services/</a>   |
| 2                               | Computer courses                 | Online | 1   |   |    |    | 1  |    |    |   |   |    | <a href="http://aglantzia.org.cy/mathimata-dimou-aglantzias-gia-katartisi-ypikoon-triton-choron-stous-ilektronikous-ypologistes/">http://aglantzia.org.cy/mathimata-dimou-aglantzias-gia-katartisi-ypikoon-triton-choron-stous-ilektronikous-ypologistes/</a> |
| <b>1.22 Vocational Training</b> |                                  |        |     |   |    |    |    |    |    |   |   |    |   |
| 1                               | Vocational training for refugees | Online | 1   |   |    |    |    |    |    |   |   | 1  | <a href="https://help.unhcr.org/cyprus/integration-support/vocational-training/">https://help.unhcr.org/cyprus/integration-support/vocational-training/</a>   |
| 2                               | Career for migrant's support     | Online | 1   |   | 1  |    |    |    |    |   |   | 1  | <a href="http://www.lighthouse-project.eu/outputs/">http://www.lighthouse-project.eu/outputs/</a>   |
|                                 |                                  |        | 108 | 0 | 98 | 28 | 11 | 27 | 12 | 2 | 2 | 36 |   |



## 2. Germany

| No.                        | Available information   |             |                     |    |    | Type of Institution providing information |                       |     |                 |                          |         | Access to the document |   |
|----------------------------|---|-------------|---------------------|----|----|---|-----------------------|-----|-----------------|--------------------------|---------|------------------------|---|
|                            | Type of Information   | Institution | Available languages |    |    | Local Administration                      | Regional Municipality | NGO | Training Centre | Stakeholder Organisation | Network |                        | Private   |
|                            |   |             | EN                  | DE | GR |   |                       |     |                 |                          |         |                        |   |
| <b>2.1 City of Cottbus</b> |   |             |                     |    |    |   |                       |     |                 |                          |         |                        |   |
| 1                          | Refugee Migration Report of the City of Cottbus   | Online      |                     | 1  |    |   | 1                     |     |                 |                          |         |                        | <a href="https://www.cottbus.de/verwaltung/ob/buero_ob/bildung_integration/fluechtlinge/migration/">https://www.cottbus.de/verwaltung/ob/buero_ob/bildung_integration/fluechtlinge/migration/</a>   |
| 2                          | Handout for full-time employees and volunteers in counselling and support for refugees in Cottbus | Online      |                     | 1  |    |   | 1                     |     |                 |                          |         |                        | <a href="https://www.cottbus.de/verwaltung/ob/buero_ob/bildung_integration/fluechtlinge/migration/migrationssozialarbeit_in_cottbus.html">https://www.cottbus.de/verwaltung/ob/buero_ob/bildung_integration/fluechtlinge/migration/migrationssozialarbeit_in_cottbus.html</a> |
| 3                          | Migration social work according to the laws LAufnG, LAufnGDV, LAufnGERstV in Cottbus              | Online      |                     | 1  |    |   | 1                     |     |                 |                          |         |                        | <a href="https://www.cottbus.de/verwaltung/ob/buero_ob/bildung_integration/fluechtlinge/migration/migrationssozialarbeit_in_cottbus.html">https://www.cottbus.de/verwaltung/ob/buero_ob/bildung_integration/fluechtlinge/migration/migrationssozialarbeit_in_cottbus.html</a> |

|   |   |                 |   |   |  |  |   |  |  |  |  |   |
|---|---|-----------------|---|---|--|--|---|--|--|--|--|---|
| 4 | Application for a residence permit  | Online          | 1 | 1 |  |  | 1 |  |  |  |  | <a href="https://www.cottbus.de/.files/storage/file/688ece3c-2329-42e4-8fcf-05a5767a1fcb/Antrag_auf_Erteilung_einer_Aufenthaltserlaubnis.pdf">https://www.cottbus.de/.files/storage/file/688ece3c-2329-42e4-8fcf-05a5767a1fcb/Antrag_auf_Erteilung_einer_Aufenthaltserlaubnis.pdf</a> |
| 5 | Application for housing benefit (rent subsidy)  | Online          |   | 1 |  |  | 1 |  |  |  |  | <a href="https://www.cottbus.de/.files/storage/file/70f9da22-a4fa-4724-8983-676ee4fd2f4b/Erstantrag_Mietzuschuss.pdf">https://www.cottbus.de/.files/storage/file/70f9da22-a4fa-4724-8983-676ee4fd2f4b/Erstantrag_Mietzuschuss.pdf</a>   |
| 6 | Knowledge and skills determined during participation in work opportunities within the framework of the labour market program "refugee integration measures" | Online          |   |   |  |  | 1 |  |  |  |  | <a href="https://www.cottbus.de/.files/storage/file/13f1989f-6348-48ca-81aa-df1fcddef199/Erhebungsbogen.pdf">https://www.cottbus.de/.files/storage/file/13f1989f-6348-48ca-81aa-df1fcddef199/Erhebungsbogen.pdf</a>   |
| 7 | Overview of the most important Vaccinations during Childhood and Adolescence  | Online document | 1 | 1 |  |  | 1 |  |  |  |  | <a href="https://www.cottbus.de/.files/storage/file/1d2945d0-dc17-4768-be12-bc85bf4a7eb0/Impfen_Englisch.pdf">https://www.cottbus.de/.files/storage/file/1d2945d0-dc17-4768-be12-bc85bf4a7eb0/Impfen_Englisch.pdf</a>   |
| 8 | Certification of various alien official documents   | Online portal   | 1 | 1 |  |  | 1 |  |  |  |  | <a href="https://www.cottbus.de/dienstleistungen/rathausonline/dokument.pl">https://www.cottbus.de/dienstleistungen/rathausonline/dokument.pl</a>   |

| 2.2 Administrative District Spree-Neisse |   |                 |   |   |  |   |  |  |  |  |  |   |
|--|---|-----------------|---|---|--|---|--|--|--|--|--|---|
| 0  | Medical Health Care   | Online document | 1 | 1 |  | 1 |  |  |  |  |  | <a href="https://www.lkspn.de/media/file/formulare/buero_land-rat/2016/gesundheitsheft201216.pdf">https://www.lkspn.de/media/file/formulare/buero_land-rat/2016/gesundheitsheft201216.pdf</a>                           |
| 2  | Voluntary initiatives and networks to support immigrants in the Spree-Neisse district   | Online document |   | 1 |  | 1 |  |  |  |  |  | <a href="https://www.lkspn.de/media/file/formulare/buero_land-rat/2019/fluenetspn280119.pdf">https://www.lkspn.de/media/file/formulare/buero_land-rat/2019/fluenetspn280119.pdf</a>                                     |
| 3  | Migrationspezifische Beratungsstellen   | Online document |   | 1 |  | 1 |  |  |  |  |  | <a href="https://www.lkspn.de/media/file/formulare/buero_land-rat/2021/FlyerFachdiensteMigranten140121.pdf">https://www.lkspn.de/media/file/formulare/buero_land-rat/2021/FlyerFachdiensteMigranten140121.pdf</a>       |
| 4  | Migration in the neighbourhood - living together in the Spree-Neisse district   | Online document |   | 1 |  | 1 |  |  |  |  |  | <a href="https://www.lkspn.de/media/file/formulare/buero_land-rat/2020/HinweisgeberMigrationNachbarschaft.pdf">https://www.lkspn.de/media/file/formulare/buero_land-rat/2020/HinweisgeberMigrationNachbarschaft.pdf</a> |
| 5  | Leaflet for holders of foreign driving licenses (driving licenses) from countries outside the European Union and the European | Online document |   | 1 |  | 1 |  |  |  |  |  | <a href="https://www.lkspn.de/media/file/formulare/ordnungsamt/2014/merkblatt_nichteu.pdf">https://www.lkspn.de/media/file/formulare/ordnungsamt/2014/merkblatt_nichteu.pdf</a>   |

|  |  |                 |   |   |  |   |  |   |  |  |  |  |   |
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|  | Economic Area about driving license regulations in the Federal Republic of Germany |                 |   |   |  |   |  |   |  |  |  |  |   |
| 6  | Transfer of a foreign driving license  | Online document |   | 1 |  | 1 |  |   |  |  |  |  | <a href="https://www.lkspn.de/media/file/formulare/ordnungsamt/2014/merkblatt_ausfahrerlaub.pdf">https://www.lkspn.de/media/file/formulare/ordnungsamt/2014/merkblatt_ausfahrerlaub.pdf</a>   |
| 7  | Application for a driving license for motor vehicles of category (es):             | Online document |   | 1 |  | 1 |  |   |  |  |  |  | <a href="https://www.lkspn.de/media/file/formulare/ordnungsamt/2016/antrag_fahrerlaubnis_.pdf">https://www.lkspn.de/media/file/formulare/ordnungsamt/2016/antrag_fahrerlaubnis_.pdf</a>   |
| <b>2.3 NGO Network "Integration through Qualification (IQ)</b> |  |                 |   |   |  |   |  |   |  |  |  |  |   |
| 1  | Visa for the purpose of recognition of foreign qualifications                      | Online document | 1 | 1 |  |   |  | 1 |  |  |  |  | <a href="https://www.netzwerk-iq.de/fileadmin/Redaktion/Downloads/Fachstelle_Beratung_und_Qualifizierung/IQ_Handout_16d_residence_act_ENG.pdf">https://www.netzwerk-iq.de/fileadmin/Redaktion/Downloads/Fachstelle_Beratung_und_Qualifizierung/IQ_Handout_16d_residence_act_ENG.pdf</a>                             |
| 2  | Vocational recognition for engineers – becoming a skilled worker                   | Online document | 1 | 1 |  |   |  | 1 |  |  |  |  | <a href="https://www.netzwerk-iq.de/fileadmin/Redaktion/Downloads/IQ_Publikationen/Allgemeine_Publikationen/20210224_IQ_Themendossier_Ingenieurwesen_EN.pdf">https://www.netzwerk-iq.de/fileadmin/Redaktion/Downloads/IQ_Publikationen/Allgemeine_Publikationen/20210224_IQ_Themendossier_Ingenieurwesen_EN.pdf</a> |
| 3  | Professional recognition for general nurses —                                      | Online document | 1 | 1 |  |   |  | 1 |  |  |  |  | <a href="https://www.netzwerk-iq.de/fileadmin/Redaktion/Downloads/IQ_Publikationen/Allgemeine_Publikationen/20210201_IQ_Themendossier_Pflege_EN.pdf">https://www.netzwerk-iq.de/fileadmin/Redaktion/Downloads/IQ_Publikationen/Allgemeine_Publikationen/20210201_IQ_Themendossier_Pflege_EN.pdf</a>                 |

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|   | pathway to a new job   |                 |   |   |  |  |  |   |  |  |  |   |
| 4 | IQ advisory services for people with foreign qualifications in Germany           | Online document |   | 1 |  |  |  | 1 |  |  |  | <a href="https://www.netzwerk-iq.de/fileadmin/Redaktion/Downloads/IQ_Publikationen/Allgemeine_Publikationen/Publikation_IQ_Beratungsangebote.pdf">https://www.netzwerk-iq.de/fileadmin/Redaktion/Downloads/IQ_Publikationen/Allgemeine_Publikationen/Publikation_IQ_Beratungsangebote.pdf</a>   |
| 5 | Credential recognition for female migrants—the pathway to a new job              | Online document | 1 | 1 |  |  |  | 1 |  |  |  | <a href="https://www.netzwerk-iq.de/fileadmin/Redaktion/Downloads/IQ_Publikationen/Allgemeine_Publikationen/20201116_IQ_Berufsanerkennung_fuer_Migrantinnen_EN.pdf">https://www.netzwerk-iq.de/fileadmin/Redaktion/Downloads/IQ_Publikationen/Allgemeine_Publikationen/20201116_IQ_Berufsanerkennung_fuer_Migrantinnen_EN.pdf</a>                           |
| 6 | Professional recognition for electronics technicians – becoming a skilled worker | Online document | 1 | 1 |  |  |  | 1 |  |  |  | <a href="https://www.netzwerk-iq.de/fileadmin/Redaktion/Downloads/IQ_Publikationen/Allgemeine_Publikationen/20201103_IQ_Themendossier_Elektroniker_innen_EN.pdf">https://www.netzwerk-iq.de/fileadmin/Redaktion/Downloads/IQ_Publikationen/Allgemeine_Publikationen/20201103_IQ_Themendossier_Elektroniker_innen_EN.pdf</a>                                 |
| 7 | Professional recognition for teachers – the pathway to a new job                 | Online document | 1 | 1 |  |  |  | 1 |  |  |  | <a href="https://www.netzwerk-iq.de/fileadmin/Redaktion/Downloads/IQ_Publikationen/Allgemeine_Publikationen/20200922_IQ_Themendossier_Lehrer_EN.pdf">https://www.netzwerk-iq.de/fileadmin/Redaktion/Downloads/IQ_Publikationen/Allgemeine_Publikationen/20200922_IQ_Themendossier_Lehrer_EN.pdf</a>   |
| 8 | German for professional purposes   | Online portal   | 1 | 1 |  |  |  | 1 |  |  |  | <a href="https://www.bamf.de/EN/Themen/Integration/Zugewanderte/Teilnehmende/DeutschBeruf/deutsch-beruf.html;jsessionid=3428B3508A4E5015E5A91AE0A998C272.inter-net572?nn=282656">https://www.bamf.de/EN/Themen/Integration/Zugewanderte/Teilnehmende/DeutschBeruf/deutsch-beruf.html;jsessionid=3428B3508A4E5015E5A91AE0A998C272.inter-net572?nn=282656</a> |
| 9 | Further information  | Online portal   | 1 | 1 |  |  |  | 1 |  |  |  | <a href="https://www.netzwerk-iq.de/angebote/eingewanderte">https://www.netzwerk-iq.de/angebote/eingewanderte</a>   |

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|  | portals for immigrants  |                 |   |   |  |  |   |   |  |  |  |  |   |
| 10   | Start a business in Germany   | Online portal   | 1 | 1 |  |  |   | 1 |  |  |  |  | <a href="https://www.wir-gruenden-in-deutschland.de/">https://www.wir-gruenden-in-deutschland.de/</a>   |
| <b>2.4 Specialized office for migration and good work in Brandenburg</b> |   |                 |   |   |  |  |   |   |  |  |  |  |   |
| 1  | Flyer "Problems at work"  | Online document | 1 | 1 |  |  | 1 |   |  |  |  |  | <a href="https://www.berlin.arbeitundleben.de/cms/upload/Beratungsflyer_Englisch.pdf">https://www.berlin.arbeitundleben.de/cms/upload/Beratungsflyer_Englisch.pdf</a>   |
| 2  | Application tool for refugees: JOBLOQ   | On-line portal  | 1 | 1 |  |  | 1 |   |  |  |  |  | <a href="https://www.jobloq.de/">https://www.jobloq.de/</a>   |
| 3  | bea Company escort agency for Migrants  | On-line portal  | 1 | 1 |  |  | 1 |   |  |  |  |  | <a href="https://www.bea-brandenburg.de/beratungsangebote/beratungsangebote-fuer-betriebe/">https://www.bea-brandenburg.de/beratungsangebote/beratungsangebote-fuer-betriebe/</a>   |
| 4  | bea Good practices  | On-line portal  |   | 1 |  |  | 1 |   |  |  |  |  | <a href="https://www.bea-brandenburg.de/aktuell/gute-beispiele-aus-der-praxis/">https://www.bea-brandenburg.de/aktuell/gute-beispiele-aus-der-praxis/</a>   |
| 5  | Application for recognition of foreign school qualifications  | Online document |   | 1 |  |  | 1 |   |  |  |  |  | <a href="https://schulaemter.brandenburg.de/sixcms/media.php/2159/anererkennung_auslaendischer_schulabschluss.pdf">https://schulaemter.brandenburg.de/sixcms/media.php/2159/anererkennung_auslaendischer_schulabschluss.pdf</a> |
| 6  | Application for recognition of foreign professional qualifications with state recognition as an educator for the state of Brandenburg | Online document |   | 1 |  |  | 1 |   |  |  |  |  | <a href="https://schulaemter.brandenburg.de/sixcms/media.php/2159/onlineformular_erzieher.pdf">https://schulaemter.brandenburg.de/sixcms/media.php/2159/onlineformular_erzieher.pdf</a>   |

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| 7                                | Leaflet on the application for the evaluation of school-leaving qualifications from abroad / from other federal states as well as professional qualifications acquired in the school sector | Online document |   | 1 |  | 1 |  |  |  |  |  |  | <a href="https://schulaemter.brandenburg.de/sixcms/media.php/2159/merkblatt_zeugnisanerkennung.pdf">https://schulaemter.brandenburg.de/sixcms/media.php/2159/merkblatt_zeugnisanerkennung.pdf</a>                         |
| 8                                | Integration through sport in the state of Brandenburg   | Online document |   | 1 |  | 1 |  |  |  |  |  |  | <a href="https://sportjugend-bb.de/wp-content/uploads/2015/12/Flyer-Integration-durch-Sport.pdf">https://sportjugend-bb.de/wp-content/uploads/2015/12/Flyer-Integration-durch-Sport.pdf</a>                               |
| <b>2.5 Federal Labour Agency</b> |   |                 |   |   |  |   |  |  |  |  |  |  |   |
| 1                                | On-line migration check for employers   | On-line tool    |   | 1 |  | 1 |  |  |  |  |  |  | <a href="https://www.arbeitsagentur.de/unternehmen/arbeitskraefte/arbeitserlaubnis-migration-check-arbeitgeber">https://www.arbeitsagentur.de/unternehmen/arbeitskraefte/arbeitserlaubnis-migration-check-arbeitgeber</a> |
| 2                                | KursNET- The on-line portal for vocational education and training, topic migrants   | On-line portal  | 1 | 1 |  | 1 |  |  |  |  |  |  | <a href="https://kursnet-finden.arbeitsagentur.de/kurs/portal/bildungssuchende/migrationshintergrund.do">https://kursnet-finden.arbeitsagentur.de/kurs/portal/bildungssuchende/migrationshintergrund.do</a>               |
| 3                                | Measures of the FLB for professional  | On-line tool    | 1 | 1 |  | 1 |  |  |  |  |  |  | <a href="https://www.arbeitsagentur.de/bildungstraeger/diese-massnahmen-foerdert-die-ba">https://www.arbeitsagentur.de/bildungstraeger/diese-massnahmen-foerdert-die-ba</a>   |

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|  | integration:<br>Activation<br>and profes-<br>sional inte-<br>gration<br>measures;<br>Job opportu-<br>nities; profes-<br>sional devel-<br>opment; Ref-<br>ugee integra-<br>tion<br>measures |                      |   |   |  |   |  |  |  |  |  |   |
| 4  | On-line tool:<br>Admission to<br>the German<br>labour mar-<br>ket  | On-line tool         | 1 |   |  | 1 |  |  |  |  |  | <a href="https://www.arbeitsagentur.de/fuer-menschen-aus-dem-ausland/voraussetzungen-arbeiten-in-deutschland">https://www.arbeitsagentur.de/fuer-menschen-aus-dem-ausland/voraussetzungen-arbeiten-in-deutschland</a> |
| <b>2.6 Federal Office for Migration and Refugees</b> |  |                      |   |   |  |   |  |  |  |  |  |   |
| 1  | Search a sup-<br>porter of mi-<br>gration ad-<br>vice  | Search tool          | 1 | 1 |  | 1 |  |  |  |  |  | <a href="https://bamf-navi.bamf.de/de/Themen/Migrationsberatung/">https://bamf-navi.bamf.de/de/Themen/Migrationsberatung/</a>   |
| 2  | Navigation on<br>asylum pro-<br>cedures and<br>integration,<br>i.e., about In-<br>tegration<br>courses, mi-<br>gration ad-<br>vice, course   | Navigation<br>system | 1 | 1 |  | 1 |  |  |  |  |  | <a href="https://bamf-navi.bamf.de/de/Themen/Migrationsberatung/">https://bamf-navi.bamf.de/de/Themen/Migrationsberatung/</a>   |



|   | locations, au-<br>thorities   |                  |   |   |  |   |  |  |  |  |  |   |
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| 3 | Application for exemption from the contribution to costs for the integration course | On-line document |   | 1 |  | 1 |  |  |  |  |  | <a href="https://www.bamf.de/SharedDocs/Anlagen/DE/Integration/Integrationskurse/Kursteilnehmer/AntraegeAlle/630-027_antrag-kostenbefreiung_pdf.html">https://www.bamf.de/SharedDocs/Anlagen/DE/Integration/Integrationskurse/Kursteilnehmer/AntraegeAlle/630-027_antrag-kostenbefreiung_pdf.html</a> |
| 4 | Integration courses in detail   | On-line tool     | 1 | 1 |  | 1 |  |  |  |  |  | <a href="https://www.bamf.de/DE/Themen/Integration/ZugewanderteTeilnehmende/Integrationskurse/integrationskurse-node.html">https://www.bamf.de/DE/Themen/Integration/ZugewanderteTeilnehmende/Integrationskurse/integrationskurse-node.html</a>   |
| 5 | Specialised German course for the profession  | Online portal    | 1 | 1 |  | 1 |  |  |  |  |  | <a href="https://www.bamf.de/DE/Themen/Integration/ZugewanderteTeilnehmende/DeutschBeruf/deutsch-beruf.html">https://www.bamf.de/DE/Themen/Integration/ZugewanderteTeilnehmende/DeutschBeruf/deutsch-beruf.html</a>   |
| 6 | Setting up a business in Germany  | Online portal    | 1 | 1 |  | 1 |  |  |  |  |  | <a href="https://www.arbeitsagentur.de/fuer-menschen-aus-dem-ausland/existenzgruendung-in-deutschland">https://www.arbeitsagentur.de/fuer-menschen-aus-dem-ausland/existenzgruendung-in-deutschland</a>   |
| 7 | Recognition of professional qualifications in Germany                               | Online portal    | 1 | 1 |  | 1 |  |  |  |  |  | <a href="https://www.arbeitsagentur.de/fuer-menschen-aus-dem-ausland/anererkennung-abschluss">https://www.arbeitsagentur.de/fuer-menschen-aus-dem-ausland/anererkennung-abschluss</a>   |
| 8 | Social insurance in Germany   | Online portal    | 1 | 1 |  | 1 |  |  |  |  |  | <a href="https://www.arbeitsagentur.de/fuer-menschen-aus-dem-ausland/sozialversicherung-in-deutschland">https://www.arbeitsagentur.de/fuer-menschen-aus-dem-ausland/sozialversicherung-in-deutschland</a>   |
| 9 | Financial support in Germany: Unemployment Benefits I and II, child                 | Online portal    | 1 | 1 |  | 1 |  |  |  |  |  | <a href="https://www.arbeitsagentur.de/fuer-menschen-aus-dem-ausland/finanzielle-unterstuetzung">https://www.arbeitsagentur.de/fuer-menschen-aus-dem-ausland/finanzielle-unterstuetzung</a>   |

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|--------------------------------------|---|---------------|-----------|-----------|----------|-----------|----------|-----------|----------|----------|----------|----------|---|
|                                      | benefits, parental benefits, etc                      |               |           |           |          |           |          |           |          |          |          |          |   |
| <b>2.7 General websites and apps</b> |   |               |           |           |          |           |          |           |          |          |          |          |   |
| 1                                    | Learning German App                                   | App           | 1         | 1         |          |           |          |           | 1        |          |          |          | <a href="https://ankommenapp.de/APP/DE/Deutschlernen/deutschlernen-node.html">https://ankommenapp.de/APP/DE/Deutschlernen/deutschlernen-node.html</a> |
| 2                                    | Make it in Germany                                    | Website       | 1         | 1         |          |           |          |           |          |          | 1        |          | <a href="https://www.make-it-in-germany.com/de/">https://www.make-it-in-germany.com/de/</a>   |
| 4                                    | Start a business in Germany                           | Online portal | 1         | 1         |          |           |          |           |          |          | 1        |          | <a href="https://www.wir-gruenden-in-deutschland.de/">https://www.wir-gruenden-in-deutschland.de/</a>   |
| 4                                    | Recognition of professional qualifications in Germany | Online portal | 1         | 1         |          |           |          |           |          |          | 1        |          | <a href="https://www.anerkennung-in-deutschland.de/html/de/index.php">https://www.anerkennung-in-deutschland.de/html/de/index.php</a>                 |
| <b>Total</b>                         |   |               | <b>31</b> | <b>49</b> | <b>0</b> | <b>28</b> | <b>8</b> | <b>10</b> | <b>1</b> | <b>0</b> | <b>3</b> | <b>0</b> |   |

### 3. Greece

| No.               | Available information                                       |                   |                     |    |    | Type of Institution providing information |                       |     |                 |                          |         | Access to the document |   |
|-------------------|---|-------------------|---------------------|----|----|---|-----------------------|-----|-----------------|--------------------------|---------|------------------------|---|
|                   | Type of Information   | Institution       | Available languages |    |    | Local Administration                      | Regional Municipality | NGO | Training Centre | Stakeholder Organisation | Network |                        | Private   |
|                   |   |                   | EN                  | DE | GR |   |                       |     |                 |                          |         |                        |   |
| <b>3.1 Athens</b> |   |                   |                     |    |    |   |                       |     |                 |                          |         |                        |   |
| 1                 | Athens Coordination Centre for Migrants and refugees issues | On-line Advice    | 1                   |    | 1  | 1   |                       |     |                 |                          |         |                        | <a href="https://www.accmr.gr/en/">https://www.accmr.gr/en/</a>   |
| 2                 | Greek Concil for Refugees - Helpdesk                        | On-line Advice    | 1                   |    | 1  |   |                       | 1   |                 |                          |         |                        | <a href="https://www.facebook.com/GCRhelpdesk/?_tn=kC-R&amp;eid=AR-BoPXcl0uWvd6VCKPGRxgm4eYlufAn-RyVb3jhUzCcgx_qP65R1mTQytr7dKui6t4Mgfdw_5dtWh1XHI&amp;hc_ref=ARQEDt9_5riPbRMt2BpIFBPlsml2gMkFU25ob-hliRes8GtcRwAjlQcixLtBmG9kqh9E&amp;fref=nf">https://www.facebook.com/GCRhelpdesk/?_tn=kC-R&amp;eid=AR-BoPXcl0uWvd6VCKPGRxgm4eYlufAn-RyVb3jhUzCcgx_qP65R1mTQytr7dKui6t4Mgfdw_5dtWh1XHI&amp;hc_ref=ARQEDt9_5riPbRMt2BpIFBPlsml2gMkFU25ob-hliRes8GtcRwAjlQcixLtBmG9kqh9E&amp;fref=nf</a> |
| 3                 | Refugees Right  | On-line Guideline | 1                   |    | 1  |   |                       |     | 1               |                          |         |                        | <a href="https://curingthelimbo.gr/refugees-rights">https://curingthelimbo.gr/refugees-rights</a>   |
| 4                 | Athens Coordination Centre for Migrants and refugees issues | Chat Advice       | 1                   |    | 1  |   |                       | 1   |                 |                          |         |                        | <a href="mailto:urban.athens.diotima@gmail.com">urban.athens.diotima@gmail.com</a>  |
| 5                 | Refugee Info  | On-line Advice    | 1                   |    | 1  |   |                       |     | 1               |                          |         |                        | <a href="https://www.refugee.info/">https://www.refugee.info/</a>   |

| 3.2 General      |  |                   |   |   |   |   |   |   |   |   |   |   |
|------------------|--|-------------------|---|---|---|---|---|---|---|---|---|---|
| 6                | Ministry of Migration and Asylum   | On-line Template  | 1 |   | 1 |   |   |   |   |   | 1 | <a href="https://migration.gov.gr/en/applications/">https://migration.gov.gr/en/applications/</a>   |
| 3.3 Thessaloniki |  |                   |   |   |   |   |   |   |   |   |   |   |
| 7                | Social integration plan for refugees in the municipality of Thessaloniki | On-line Guideline |   |   | 1 | 1 |   |   |   |   |   | <a href="https://thessaloniki.gr/wp-content/uploads/2018/04/Table_corrected_MO_60418.doc">https://thessaloniki.gr/wp-content/uploads/2018/04/Table_corrected_MO_60418.doc</a> |
| 8                | Local Employment Plan in the Municipality of Neapolis-Sykea              | On-line Advice    |   |   | 1 | 1 | 1 |   |   |   |   | <a href="http://www.syntopos.gr/">http://www.syntopos.gr/</a>   |
| Total            |  |                   | 6 | 0 | 8 | 3 | 1 | 2 | 0 | 2 | 0 | 1   |